

Faculty Survey Comments Fall 1996

A Breakdown of the Comments from the Faculty Survey by Category

A total of 1093 surveys were distributed and 392 were returned; 122 returned with comments. The comments, 155 in all, were tallied and organized into the following categories. The numbers in parentheses refer to the percentage of the 155 comments that fell into this particular category.

<p>Circulation (1%) <i>TOTAL</i> 2</p>	<p>General (21%) <i>TOTAL</i> 33</p>
<p>Classrooms (<1%) <i>TOTAL</i> 1</p>	<p>HOMER (<1%) <i>TOTAL</i> 1</p>
<p>Collection management (11%) <i>TOTAL</i> 18</p>	<p>Hours (1%) <i>TOTAL</i> 2</p>
<p>Collections (4%) <i>TOTAL</i> 6</p>	<p>ILL (5%) <i>TOTAL</i> 8</p>
<p>Collections/online (3%) <i>TOTAL</i> 5</p>	<p>Microtext (1%) <i>TOTAL</i> 2</p>
<p>Collections/print (17%) <i>TOTAL</i> 26</p>	<p>Photocopiers (4%) <i>TOTAL</i> 6</p>
<p>Computers/printers (1%) <i>TOTAL</i> 2</p>	<p>Remote Access (4%) <i>TOTAL</i> 6</p>
<p>Education of Users (Communication) (5%) <i>TOTAL</i> 8</p>	<p>Reserves (<1%) <i>TOTAL</i> 1</p>
<p>Environment (6%) <i>TOTAL</i> 10</p>	<p>Staff (12%) <i>TOTAL</i> 18</p>

Category Definitions of Faculty Survey Comments
Fall 1996
1093 Surveys/392 Returned/122 Returned with Comments

Circulation

This category refers to circulation policies and procedures.

Classrooms

This category refers to classroom availability in the Libraries.

Collection Management

This category concerns how the collections throughout the Libraries are organized and presented. There are some references to particular library policies that fall in the area of collections management. Included in this category are comments about shelving of materials as well as comments about materials "missing" from the shelves.

Collections

Comments regarding the collections have been divided into two groups: print and online. There were a few general comments that did not refer specifically to online or print, but the majority of the collections comments can be filed in one of these two categories. The category of Collections-print received the highest number of comments of the entire survey(17%) with the majority requesting more journal subscriptions. Requests for materials in a few specific subject areas are included.

Computers/Printers

This category contains comments regarding the computers and printers.

Education of Users (Communication)

Comments in this category indicate the importance of communication about the library itself. Some comments refer to library policies many are straightforward queries that could easily be answered with appropriate publicity. Some of these remarks seem to be a reflection of the need for the library to publicize its services more effectively.

Environment

This category contains comments regarding the physical surroundings and atmosphere in the Libraries.

HOMER

This category contains comments regarding the online catalog for books and journal references, HOMER and JREF.

Hours

There are comments requesting extended hours.

Interlibrary Loan

This category concerns interlibrary loan services.

Microtext

The comments in this category focus on the machines provided for the microtext collections.

Photocopiers

There are a few comments expressing concern with photocopying and photocopiers.

Remote Access

Comments in this category concern networked access to the libraries' databases and electronic resources from outside the libraries or from outside of Storrs.

Reserves

This category is for comments about reserve services.

Staff

The comments in this category focus on the quality of service.